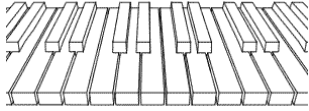


Keys to success



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CASE STUDY

Florida Aging Network:

Technology Assessment - Proof of Concept - Implementation Plan

The Client

In mid 2007, the Aging Network in Florida was looking for new ways to improve short and long term care for seniors. The goal was to review current business models and technology, review future trends, and plot a course for the future.

AMC's Role

AMC role was to conduct a technology assessment with local and state administrators, businesses, and seniors, and provide an impact analysis of new technology into the senior marketplace. AMC lead the development of a proof of concept for a statewide information and service provision portal. AMC led the requirements capture, definition, and system implementation planning for a "customer driven" information and service provision portal.

Key Objectives

- Develop a proof of concept for a new system and new processes
- Setup a blue ribbon panel group to provide best practices
- Develop a grounded hypothesis for structured intervention for risk management
- Define a pathway to new system

Methodology

The methodology included the teaming of several private companies, as well as working with various local and state level agencies.

Key Technologies

- Custom Web Portals
- Dot Net Technologies
- Advanced document management system

Lessons Learned

- Developing a proof of concept first can provide greater visibility, and reduce risk with high level change projects
- Developing a best practices group can add credibility to projects with a high level of change

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