

## Enterprise Systems

### Diagnostics – Expertise – Resources

**Diagnostics:** AMC expertise supports your business, organization or enterprise in three ways as it prepares for organizational change. Change is typically required by the decision to upgrade an existing, or to move to a new, management system, such as PeopleSoft or Oracle. There are typically 3 stages:

Assessment  
Planning  
Engagement

**Expertise:** Once you are decided to implement a new system, you will need on demand expertise. Our experience has taught us there are three types of expertise we can supply which you may need to draw on:

Subject matter expert:

- EPM, financials, CRM, HR
- Higher education, food sector, public health, process engineering, chemical processing...

Project management  
IT/ software professionals

**Resources:** Our concept of on-demand resources is designed to give you maximum return on your investment. Our Resource Center blends what we can provide 24/7 on the AMC Portal (and each major project has its own secure part of this Center) with the expertise our team can offer on site, or at least in person:

Management and monitoring tools, such as dashboards  
Training  
Institutional memory/ preservation of “at risk” knowledge

## AMC 7 Steps

1. Needs Assessment
2. Diagnostics
3. Business Process Analysis
4. Service and Product Brokerage
5. Interim Project Management
6. Roll-out and Training
7. Management Tools, Ongoing Support and Mentoring

It's all in the relationship...

## Contact AMC

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# AMC Infomediararies



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for  
Enterprise Systems

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