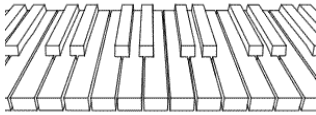


## Keys to success



## CASE STUDY

### **Omaha Public Power Division (OPPD):** **Performance Management**

#### **The Client**

In late 2005, Omaha Public Power Division (OPPD) was looking for innovative ways to make its diverse information systems more responsive to the needs of decision-makers. The goal was better-informed, performance-based decisions. A key enabling step was identified as systems consolidation, which led to the decision to purchase PeopleSoft's™ Enterprise Performance Management (EPM) warehouse application. OPPD's vision of a performance-driven enterprise, based on integrated systems was then made feasible.

#### **AMC's Role**

AMC Infomediarities (AMC) successfully led the implementation of the pilot project chosen to demonstrate proof of concept for the wider implementation. The pilot was focused on two groups, one operational and one cross-functional, 1. Nuclear and 2. IT.

#### **Key Objectives**

The key objectives of the pilot were to:

1. create a foundation for implementing performance management
2. align decision-making with organizational strategic objectives, and so provide the ability to focus OPPD resources on the highest value projects
3. upgrade the OPPD portal environment as a means of delivering essential information to key users
4. allow OPPD to plan forward strategically, to provide transparency in planning and operations to key stakeholders, to manage and control project based activities, and continue to provide backward analysis for historical accounting and audit.

#### **Methodology**

The solution included using the Kaplan balanced scorecard theory for OPPD strategic planning, with dashboards and key performance measurements.

#### **Implementation**

PeopleSoft™ Enterprise Performance Management (EPM) - (8.9), Project Portfolio Management (PPM) and Enterprise Scorecard - (8.9), Project Costing (PC) - (8.8), Program Management (PM) - (8.8), Portal (8.9) Enterprise scorecard, T+L (8.3).

#### **Lessons Learned**

1. Select a pilot group, and use a phased approach for implementation.
2. Train a smaller amount, but realize training is ongoing.
3. Use of web based tools can significantly assist the project team in collaborations.

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